



## CODE OF CONDUCT FOR HEALTHWATCH VOLUNTEERS

Work co-operatively and constructively for the benefit of all those concerned with health and social care across the Isle of Wight

Share information, ideas and learning openly.

Listen to others and be inclusive.

Commit the necessary time to the role.

Be willing to undertake training and develop knowledge/understanding as required.

Demonstrate commitment to inclusivity and valuing diversity in this role.

Always act and conduct in a reasonable and responsible manner. Never communicate or conduct in a manner that would bring Healthwatch Isle of Wight into disrepute

Do not undertake work or activity unless agreed by the mentor

Never disclose confidential or sensitive information (see confidentiality in induction pack) seek advice from the mentor

Declare any conflict of interest or anything that might be seen by others as a conflict of interest as soon as it arises

Do not accept gifts or hospitality which could be seen as an attempt to influence the decisions, independence or activities of Healthwatch Isle of Wight

Adhere to the seven Nolan principles of Public Life (see below)

### **Selflessness**

Holders of public office should take decisions solely in terms of the public interest. They should not do so in order to gain financial or other material benefits for themselves, their families or their friends

### **Integrity**

Holders of public office should not place themselves under any financial or other obligation to outside individuals or organisations that might influence them in the performance of their official duties

**Objectivity**

In carrying out public business, including making public appointments, awarding contracts or recommending individuals for rewards and benefits, holders of public office should make choices on merit

**Accountability**

Holders of public office are accountable for their decisions and actions to the public and must submit themselves to whatever scrutiny is appropriate to their office

**Openness**

Holders of public office should be as open as possible about all the decisions and actions that they take. They should give reasons for their decisions and restrict information only when the wider public interest clearly demands

**Honesty**

Holders of public office have a duty to declare any private interests relating to their public duties and to take steps to resolve any conflicts arising in a way that protects the public interest

**Leadership**

Holders of public office should promote and support these principles by leadership and example